

## Privacy Policy

TIMES MOBILITY CO., LTD. strives to realize comfort that responds to and anticipates the trends of the current era under the slogan of “We make life better—continue to provide convenience that will become the new standard” and thereby further enrich people, towns, and society and become a more appealing company. The company recognizes the recent trouble caused by the leak or outflow of personal information, and we have placed importance on the protection of personal information and positioned measures against risk as an important part of our corporate activities.

We place top priority on the protection of personal information provided by our customers (including the individual number and personal information containing the individual number; the same shall apply hereinafter) and personal information and employee information acquired by our company (including the individual number and personal information containing the individual number), and based on the principle of compliance, we have established a policy on the protection of personal information and management system in conformity with the JIS standards (JIS Q 15001), and we hereby declare the Privacy Policy as follows.

In relation to the handling of personal information, all corporate officers and employees will strive to appropriately protect and manage personal information in accordance with this policy and management system.

1. Regarding our handling of personal information, based on the details of the operations, appropriate management rules will apply to the acquisition, use, provision, and outsourcing thereof in accordance with the above management system.
2. When handling personal information, we will clarify the purpose of use in advance, acquire the information in a legitimate manner, and maintain such information accurate and up to date for use.
  - (1) Personal information that does not contain the individual number
    - We will not use the information beyond the purpose of use to which the customer consented.
    - In principle, we will not provide the information to any third party (excluding when consent is obtained from the customer or when it is permitted under the law).
  - (2) Personal information that contains the individual number
    - We will not use the information beyond the purpose of use permitted under the law.
    - We will not provide the information to any third party (excluding when it is permitted under the law).We will implement the necessary measures for ensuring the above matters.
3. Our personal information protection will comply with the above JIS standards, the Act on the Use of Numbers to Identify a Specific Individual in Administrative Procedures, the Act on the Protection of Personal Information, and other related laws and regulations, guidelines issued by the national government, as well as the other related norms set forth by a government agency.
4. We thoroughly recognize the risk of unauthorized access, leak, loss, or damage to the personal information in our possession and will implement appropriate preventive and corrective measures.
5. Regarding requests and complaints from customers concerning the personal information in our possession, we have established an inquiry desk and procedures and will respond to such requests and complaints quickly and sincerely.
6. Our personal information protection management system will be continuously reviewed to ensure it meets the needs of the current information age, amended whenever a change occurs in the technological or social environment, and improved to enable effective implementation of the system.
7. We will implement the security management measures that are necessary and appropriate for the management of our customer’s individual number and personal information containing the individual number, as well as preventing the leak, loss or damage thereof.

Established on April 1, 2005  
Last revised on April 1, 2022

2-20-4 Nishigotanda, Shinagawa-ku, Tokyo  
Norifumi Kawakami, President of TIMES MOBILITY CO., LTD.

[Desk for inquiries/questions/complaints and consultation concerning the details of the Privacy Policy and handling of personal information]  
Person in charge of personal information protection at PARK24 GROUP E-mail : [kojinjoho@park24.co.jp](mailto:kojinjoho@park24.co.jp)

\*Please note that inquiries received by telephone may be recorded for the purpose of confirming the details of the inquiry.